

10 Signs That Your Business Needs IT Managed Services

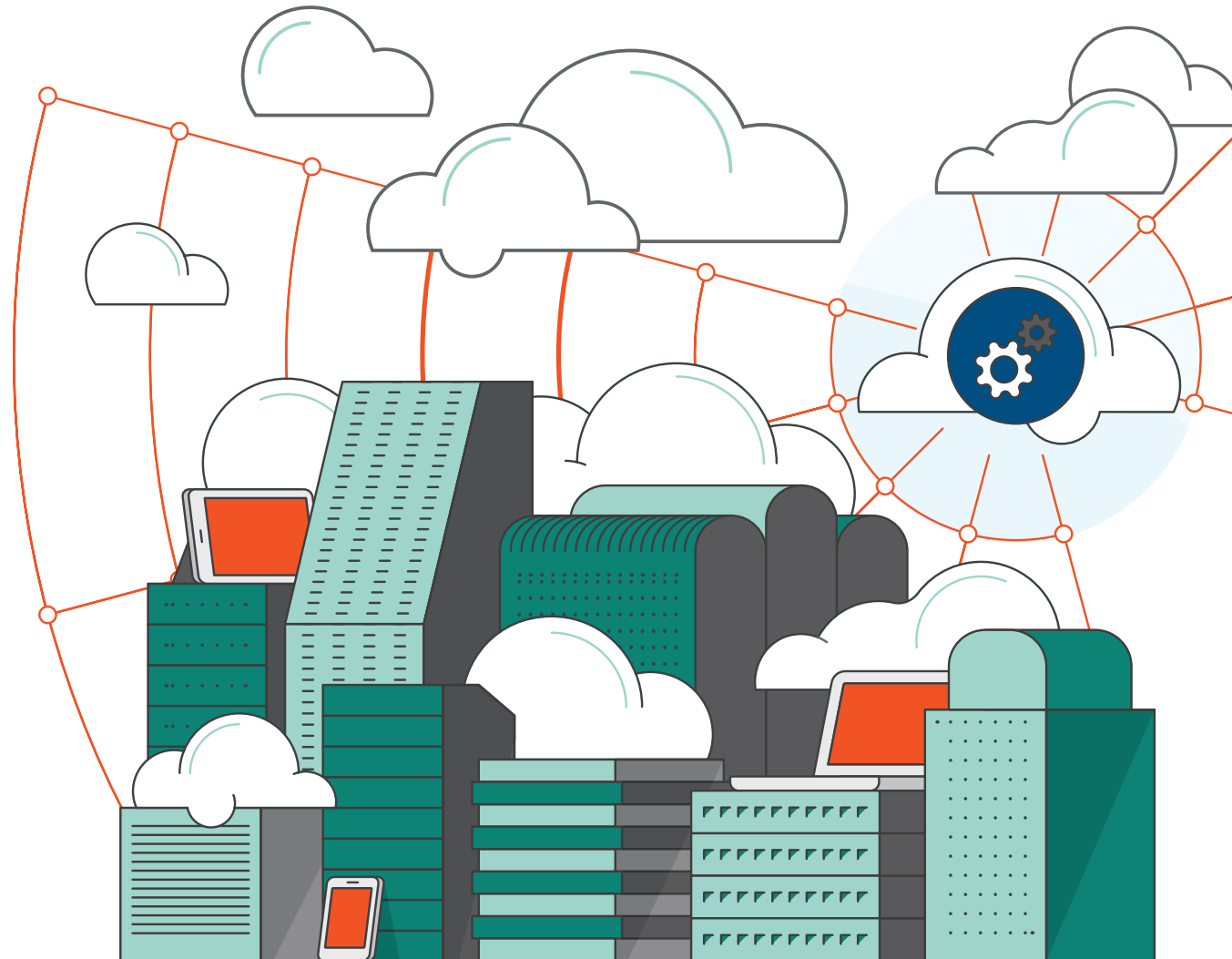


Any company doing business today is tied to their technology in a way that was unprecedented a few years ago. What's more, this vital technology is constantly evolving as innovations are made.

If you run a business then you will know that IT is a crucial component, but trying to oversee it is a stressful and complex task that takes up your time that you'd prefer to give to your customers and staff, or devote to growing your business.

MSP's can offer services and solutions from end to end to optimise your business's IT infrastructure. What's more, they can actively monitor and manage your systems all for a fixed monthly fee.

Of course, whether you need to take on an MSP depends on your size, your needs, and plans for company growth. To help you learn more and understand the benefits, we have put together these **10 Signs That Your Business Needs IT Managed Services**.



1

Your technology infrastructure is not up-to-date or as flexible as you would like it

Components of IT systems are quickly evolving, and businesses often find themselves not being able to keep up.

Managed Services allow you to enjoy the advantages of the latest technologies and flexibility, as software patches and upgrades are updated automatically.

2

You need access to IT expertise and sound technical advice

One of the best things about Managed Services is access to a team of engineers that are specialists in the industry. They will provide insights and advice in plain english whenever you need it.

Their knowledge and experience save you time and money and keep you from making poorly judged technology investments.

3

You don't have a clear understanding of your technology infrastructure

The world of technology is complex and continuously changing, without professional technicians, it's almost impossible for you to get a comprehensive overview of your entire technology infrastructure.

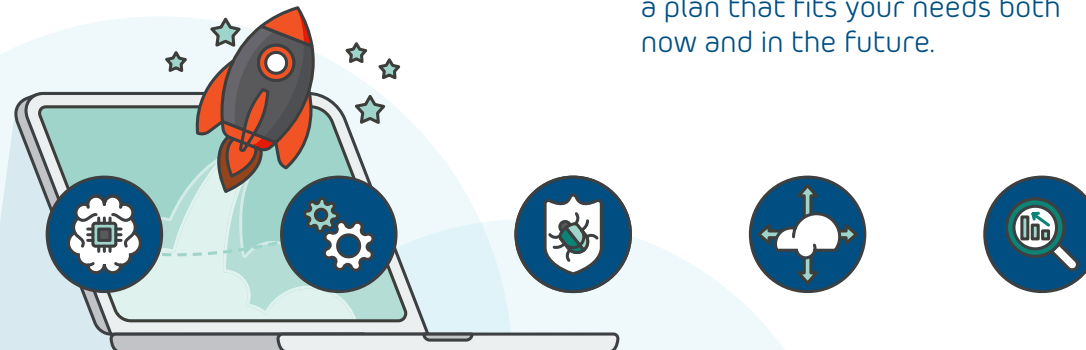
MSP's will take the time to learn about your business's strengths, weaknesses and goals and tailor a plan that fits your needs both now and in the future.

4

You're spending too much time dealing with IT issues

With monitoring and remote management systems, the majority of your IT problems get resolved without any disruption to your business.

Issues will be picked up before you are even aware as a proactive monitoring approach is used by MSP's. This eliminates the time you spend trying to solve IT issues and lets you focus on your business.



5

You need a comprehensive security solution and strategy

Today more than ever, the threats out there are becoming more and more real to all business, it's not a matter of if, but rather a matter of when someone will try to do something malicious to your business.

MSP's include the security components needed to secure and protect your business and staff.



6

You don't have SLA's in place to mitigate downtime

SLA's are part of Managed Services, they ensure issues are fixed in agreed timelines, mitigate downtime and are customisable to your specific needs.

A team of professional technicians will be able to detect and resolve problems timeously and often before they have the chance to lead to downtime.

7

You lack mobility

Remote work is the new norm and a proper mobility strategy allows employees to work from home or remote locations without compromising access to business applications and resources.

MSP's ensure your staff have access to all applications and resources through a secure and simple VPN solution that also protects the endpoints.



8

You don't have access to dashboards or comprehensive reporting and analytics

MSP's create dashboards to match the varying needs of your business. This gives you visibility and insights into your company's performance and where improvements can be made.

Technical dashboards and reports are provided to you on a daily, weekly or monthly basis. You will also have access to real-time stats if required.



9

You want to better budget for your IT expenses and growth

With Managed Services, you pay a flat monthly fee and all hardware, software and technical support are included.

This ensures you can budget accordingly, with no unexpected costs or initial capital outlay.

10

One number to call for all support

Technology is not simple, with multiple components to each solution. MSP's provide one point of contact for all support queries and provide peace of mind that all issues will be dealt with.

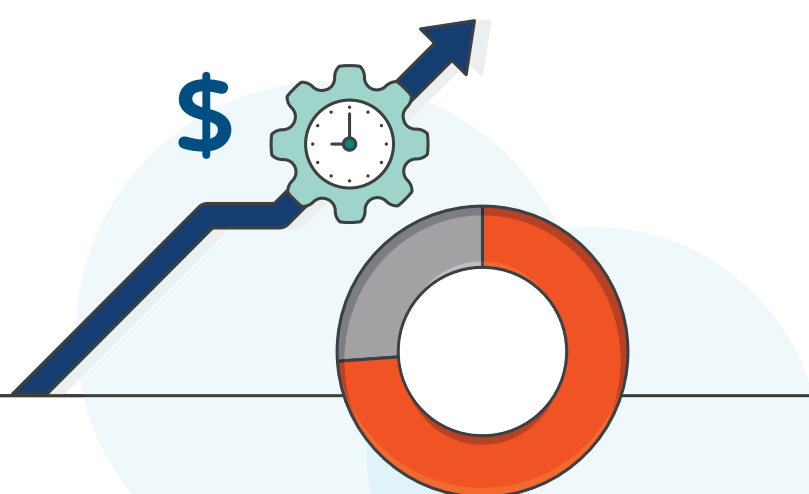
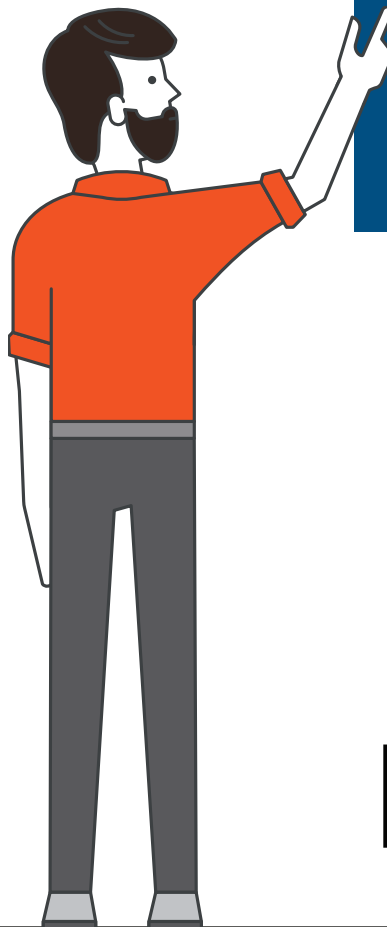
Only best of breed technology vendors are used to ensure a high quality of service and minimal support issues.

Request your free IT assessment today!

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